

WS-02987A-08-0180

OPEN MEETING AGENDA

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM



0000145471

Investigator: Jenny Gomez

Phone: 1 P 12:54

Fa:

Priority: Respond Within Five Days

CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 111066

Date: 6/10/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Neil Last: Robinson

Account Name: Neil Robinson Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a Is:

Utility Company: Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division: Water

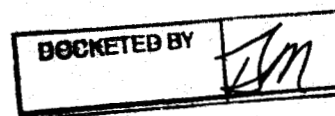
Contact Name: Contact Phone: ( ) - - - - -

Nature of Complaint:

DOCKET NO. WS-02987A-08-0180  
OPPOSE

Arizona Corporation Commission  
DOCKETED

JUN 11 2013



From: Neil Robinson [mailto:neil@johnsonutilities.com]  
Sent: Wednesday, June 05, 2013 8:17 PM  
To: Utilities Div - Mailbox  
Subject: Johnson Utilities Water Co

Form attached with Comments below:

DON'T WANT TO PAY JU EVEN MORE MONEY. I have been very dissatisfied with the representation from Johnson Utilities serving as our water company. They have had multiple issues of unsafe water treatment and handling. Not to mention failing to notify the public of contamination and health risks. Their excuse was that they were unable to contact customers. This was presented as an excuse 7 days after the incident. They fail to be responsible for many of the situations that have occurred.

We have also had many friends and family that have received questionable bill amounts that seem to be an inflated guesstimated. The speculation for the water usage seems a lot higher than the actual use. We want accurate accounting of everything that is happening with our water company that affects the public and this includes the water we are paying for. It is scary that a company of this character is providing such a life saving resource to our community and they fail to be responsible for things that are happening. Bluntly this is unacceptable.

Neil Robinson  
\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control

\*End of Comments\*

**Date Completed:** 6/10/2013

**Opinion No.** 2013 - 111066

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